

Trainer – full time role in Amazon, Prague - Dobroviz

The Amazon Learning team is passionate about training and developing Amazonians. The Learning Team is responsible for supporting change, contributing to continuous improvement and ensuring that our Associates are equipped with the skills and knowledge needed to perform their roles.

The Team is involved in a wide variety of learning and development activities. This ensures that the role provides variety, development and an interesting environment. This also means that the role requires applicants who can demonstrate ownership, commitment, adaptability and initiative.

Key Tasks and Responsibilities

- Co-ordinating, managing and arranging delivery of Induction or cross training to new hires, Managers and others as required
- Implementing Learning and change initiatives including new or revised processes, products and systems
- Supporting Associates development during the learning curve period through observation and coaching or delivering other learning activities to improve performance
- Producing reports and interpreting data
- Adapting and devising Learning materials as required
- Contributing to change and continuous improvement projects
- Partnering with Operations and liaising with other functions to deliver objectives and tasks
- Maintaining accurate training records
- Living and role modelling our Amazon values; Customer Obsessions, Innovation, Bias for Action, Ownership, Frugality and High Hiring Bar
- Working in shifts - flexibility to cover other shifts if required

Basic Qualifications

- A positive, enthusiastic, 'can do' approach
- Strong communication and relationship building skills
- Self-motivated and able to demonstrate initiative
- Able to manage changing priorities at short notice
- Knowledge of the key areas with the FC and a willingness to learn more
- Demonstrates resilience when faced with challenges
- Able to use initiative to problem solve
- Basic PC and software skills e.g. Outlook, Word, Excel and PowerPoint
- Previous training or coaching experience desired but not essential
- English and Czech language – both verbally and written

Preferred Qualifications

- High School Degree
- Experience of working in a logistics or manufacturing company

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